

# Terms & Conditions

## Last Updated

01 January 2025

## Welcome

Welcome to [www.liwajewels.ae](http://www.liwajewels.ae). These Terms & Conditions ("Terms") apply to all visitors, users, and customers of Liwa Jewellers LLC - SPC. By accessing or using our website, you agree to be bound by these Terms.

## 1. Company Information

Business Name: Liwa Jewellers LLC - SPC

Address: Shop No. 7, Al Muntazah Street, Fujairah, United Arab Emirates

Email: [liwajewellers@gmail.com](mailto:liwajewellers@gmail.com)

Phone: +971 50 455 9923

## 2. Ordering & Payment

- All orders are subject to availability and acceptance.
- We reserve the right to refuse or cancel any order at our discretion.
- Payments are processed securely through approved payment gateways. We do not store your card details.

## 3. Shipping & Delivery

- We deliver across the UAE only.
- Shipping fees and delivery times will be displayed at checkout.
- Customers are responsible for providing accurate delivery details.

## 4. Return & Refund Policy

Please refer to our Return & Refund Policy page for full details.

## **Terms & Conditions**

### **5. Customized Orders**

Personalized or custom-made jewelry cannot be returned or exchanged unless there is a manufacturing defect.

### **6. Intellectual Property**

All content, images, and designs on this website are the property of Liwa Jewellers LLC - SPC and are protected under UAE copyright laws. You may not reproduce, distribute, or use any content without permission.

### **7. Limitation of Liability**

We are not liable for any indirect or consequential loss arising from the use of our website or products.

### **8. Governing Law**

These Terms are governed by the laws of the United Arab Emirates. Any disputes shall be handled in the courts of the UAE.

### **9. Changes to Terms**

We reserve the right to update these Terms at any time. Changes will be posted on this page.